



# Riverview Spa

Memory Mountain, Zwartkop Muldersdrift

Tel: (011) 957 2713/Fax: (011) 957 2175

[www.riverviewspa.co.za](http://www.riverviewspa.co.za)

## Terms & Conditions

**To secure your booking:** We require a full deposit or credit card details a.s.a.p. This Reservation letter must be signed and faxed back to us 2 days after receiving it, should we not have received your Reservation letter, the booking will be cancelled.

**Cancellation policy:** A 100% cancellation fee is applicable for cancellations less than 7 days before the confirmed date. Cancellations must be done by e-mail or fax. In case of a Gift Certificate, Cancellation of voucher apply if the booking is cancelled less than three days before confirmed date, or in case of non-arrivals.

**Things to bring:** During Summer, please bring your swimwear, sunscreen and a hat. During winter and cool days, Please wear a warm tracksuit, bring your swimwear for the Jacuzzi.

**We provide:** Robes, Slippers/Flip flops, towels for the water therapy.

**All packages include:** Slippers, a selection of coffee & teas and bottled water

**Menu's:** Please note that Menus are set, and we would like to know beforehand if you have any food allergies or special diet requirements.

Schedules for the day: Schedules are worked out beforehand, and no changes will be made on the day.

Please be on time for your treatments, we want to spoil you every minute of your treatment

Please do not hesitate to call should you need any further information.

We are looking forward to welcome you to Riverview Spa, please drive safely.

Kind regards

Riverview Spa Team